



# Ethical Issues in the Electronic Age

Presented by  
**Linda Knauss, Ph.D., ABPP**

## Overview

New ethical issues are emerging in this rapidly changing environment of electronic communication and telehealth. However, specific standards do not exist to address these dilemmas. Knowing how to respond to these challenges requires a unique approach to ethical decision making grounded in the overarching ethical principles.

This workshop will focus on the ways in which electronic communication, telehealth, and social media promote or prevent client welfare. Dr. Knauss will present case examples and participants will be encouraged to share their own ethical dilemmas.

## 3 Ethics CE Credits

### Objectives

#### Participants will be able to describe:

- How to apply the overarching ethical principles to issues involving electronic communication.
- Issues in electronic communication that promote or prevent client welfare.
- The pros and cons of using social media in psychological practice.
- Ethical decision making skills about electronic communication

#### Introduction and Confidentiality

- Existing Rules Governing Electronic Communication
- Confidentiality of Therapists and Clients

#### Informed Consent

- What Clients Need to Know
- Internet Policies

#### Telehealth and Boundaries

- Types of Telehealth
- Boundaries Unique to Electronic Communication

#### Record Keeping

- Legal Issues
- Record Retention

#### Googling Clients and Mental Health Professionals

- Pros and Cons
- Electronic Footprints

#### Social Networking and Bullying

- Ethical Decision Making
- Electronic Violence

## Linda Knauss, Ph.D., ABPP

Linda K. Knauss is a Professor at Widener University's Institute for Graduate Clinical Psychology. She is the chair of the Ethics Committee of the American Board of Professional Psychology.

She has authored several book chapters and journal articles on ethics, and has taught many continuing education workshops and college courses on a variety of ethical issues.

Dr. Knauss represents Pennsylvania in APA's Council of Representatives. She was the recipient of a 2015 APA Presidential Citation for her work in APA; the recipient of the 2002 Ethics Educators Award presented by the Pennsylvania Psychological Association's Ethics Committee; and the recipient of the 2004 Pennsylvania Psychological Association Distinguished Service Award.

Dr. Knauss maintains a private clinical practice where she sees children, adolescents, adults, and families.

**Approved Home Study 3 CE Hours for Psychologists Counselors Social Workers Nurses MFT AOTA**  
See Exam Enclosed

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